

ENTSO-E PERSONAL DATA PROTECTION POLICY

- Transparency Platform -

Last modified: 24 February 2022

Privacy – Key Facts

ENTSO-E protects your personal data and your privacy in compliance with the General Data Protection Regulation (GDPR) and any applicable implementation rules on the protection of privacy in relation with the processing of personal data. Your personal data shall be processed by ENTSO-E (International Non-Profit Association created under Belgian law, having its registered office at 1000 Brussels, rue de Spa, 8 - Belgium), acting as a data controller.

During the registration process to the Transparency Platform, you have to provide ENTSO-E with your personal data.

This data protection policy explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how your personal data are used and which rights you have in relation to your personal data. It also specifies the contact details that you can use to exercise your rights.

Privacy – Further Information

1. In the context of this data protection policy, ENTSO-E collects the following categories of personal data:
 - Email address ;
 - relevant records regarding the effective use of the Transparency Platform will be collected during the use of the Transparency Platform (e.g. account preferences, necessary user statistics and activity logs).

2. Your personal data are collected and processed for and to the extent necessary to achieve the following purposes:
 - a) management of the Transparency Platform operation (in particular for security and maintenance purposes), including ENTSO-E relations with the Transparency Platform users;
 - b) statistical analysis of your activity on the Transparency Platform, for further improvement of the Transparency Platform and related services;
 - c) ENTSO-E relations with the Transparency Platform users and, in particular, transfer of their personal data to other Transparency Platform users when required to manage possible interactions between Transparency Platform users;
 - d) inform you on the activities of ENTSO-E, in connection with the Transparency Platform;

3. The collection and processing of your personal data is based:
- the performance by ENTSO-E of its legally mandated tasks, and/or the performance by the tasks carried out by ENTSO-E in the public interest, regarding purposes a) and b);
 - the legitimate interest of ENTSO-E and/or you as a Transparency Platform user regarding purpose d);
 - your consent regarding purpose c). If you no longer wish ENTSO-E to further process your personal data for this purpose, you have the right to withdraw your consent at any time by informing ENTSO-E of your objection, without affecting the lawfulness of processing based on consent before its withdrawal.

4. Your personal data shall not be transmitted to any third party other than, as the case may be:
- ENTSO-E members, which shall process the transmitted personal data solely for the above-mentioned purposes ;
 - Transparency Platform users, where authorised to manage the possible requirement for an agreement of the Primary Owners of Data to the reuse of the data published on the Transparency Platform.....;
 - ENTSO-E service providers in charge of the hosting and/or maintenance of the Transparency Platform;

Some of the above-listed recipients being established outside of the European Union territory, ENTSO-E implements the additional measures as mentioned in paragraph (5) below, where appropriate.

5. The personal data, which you transmit to ENTSO-E, are stored in a database managed by and under responsibility of ENTSO-E. Your data are stored exclusively on servers located within European Union. However, your personal data may be transferred outside the European Union, in countries the European Commission deems not to ensure an adequate level of protection of personal data. In this case, ENTSO-E will take appropriate safeguards with standard data protection clauses adopted by the Commission. These can be consulted at the headquarters of ENTSO-E.

6. Your personal data shall be stored/processed:
- as long as necessary for the performance of the legally mandated tasks and/or public interest tasks carried out by ENTSO-E (purposes a) and b));
 - as long as you do not expressly withdraw your consent or object to the processing of your personal data (purposes c) and d)).

7. Upon request, dated and signed sent by email to ENTSO-E (privacy@entsoe.eu), and the proof of your identity, you may obtain the written communication of the data, the portability of the data and where appropriate, rectification, restriction of processing, deletion of those which are inaccurate, incomplete or irrelevant. Your request must be dated, signed, contain



the proof of your identity and sent by email to ENTSO-E. It will be treated as free of charge if it is a reasonable volume. The request is considered as dismissed, where no action has been taken within 30 days from the request. You may apply to or lodge a complaint with the Data Protection Authority (Rue de la presse 35, 1000 Brussels –contact@apd-gba.be - Tel. + 32 2 274 48 00– Fax + 32 2 274 48 35) for the exercise of these rights.